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DAH PDG Performance Report - Appendix 2

Quarterly report for 2015-2016 No headings

For Decent and Affordable Homes - Cllr Ray Stanley Portfolio For MDDC - Services

Filtered by Performance Status: Exclude PI Status: Data not due, Not calculable

Key to Performance Status:

Performance Indicators:

No Data

Well below target

Below target

On target

Above target

Well above target

Perfo	rmance Indicators							
Status	Title	Prev Year End	Annual Target	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Ac
Well below target	Deliver 15 homes per year by bringing Empty Houses into use	12	15	15	1	4	5	8
Quarte	ement Notes: r 4) ixed term arrangement with E	exeter CC for p	rovision of an Empt	y Homes Officer wo	orking 2 days	s per week fo	or MDDC.	
(HS)								
Well below target	Number of affordable homes delivered (gross)	58	80	80	0	14	19	27
/ill roll o	ginal target of 80 new homes over into the new financial ye				·			·
(AH) On	% Emergency Repairs	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
arget	Completed on Time							
viariaye	ement Notes:							
Below target	% Urgent Repairs Completed on Time	99.94%	100.0%	100.0%	100.0%	100.0%	100.0%	99.8%
Below target Manage (March) Through time.	% Urgent Repairs Completed on Time							
Below arget Manage (March) Through ime. (AH)	% Urgent Repairs Completed on Time ement Notes:							oleted on
Below Parget Manage March) Through ime. (AH) On arget	% Urgent Repairs Completed on Time ement Notes: nout the year we completed 1 % Routine Repairs	270 jobs abd 1	1268 of these were o	completed on time.	Just two job	os were faile	d to be comp	
Below Parget Manage March) Through ime. (AH) On arget	% Urgent Repairs Completed on Time ement Notes: nout the year we completed 1 % Routine Repairs Completed on Time	270 jobs abd 1	1268 of these were o	completed on time.	Just two job	os were faile	d to be comp	oleted on
Below arget March) Through ime. AH) On arget Manage Below arget Manage	% Urgent Repairs Completed on Time ement Notes: nout the year we completed 1 % Routine Repairs Completed on Time ement Notes: % Repairs Completed at First Visit ement Notes:	270 jobs abd 1 99.98%	1268 of these were of 100.0%	completed on time.	Just two job	os were failed	d to be comp	oleted on 100.0%
Below arget March) Through ime. AH) On arget Manage Manage Manage March) Through March)	% Urgent Repairs Completed on Time ement Notes: nout the year we completed 1 % Routine Repairs Completed on Time ement Notes: % Repairs Completed at First Visit ement Notes:	270 jobs abd 1 99.98% 99.87%	100.00% 100.00% out of these 6,391 voperty. The reason	2000 time. 100.00%	Just two job	100.0%	99.9% 97.75% ore, there we	100.0% 97.63% re 155 job
Below Parget Manage Man	% Urgent Repairs Completed on Time ement Notes: nout the year we completed 1 % Routine Repairs Completed on Time ement Notes: % Repairs Completed at First Visit ement Notes:	270 jobs abd 1 99.98% 99.87%	100.00% 100.00% out of these 6,391 voperty. The reason	2000 time. 100.00%	Just two job	100.0%	99.9% 97.75% ore, there we	100.0% 97.63% re 155 job

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Ratio of expenditure between planned and responsive repairs Balow End of the financial year we had three properties without a valid gas certificate. Legal services are dealing valed by the financial year we had three properties without a valid gas certificate. Legal services are dealing valed by the financial year we had three properties without a valid gas certificate. Legal services are dealing valed by the financial year we had three properties, and the remaining instance is due to an absent tenant.	Perfor	mance Indicators							
Selow Rent Collected as a Proportion of Rent Owned 100.09% 100.75% 100.75% 97.16% 99.04% 100.75% 100.75% 97.16% 99.04% 100.75% 100.75% 97.16% 99.04% 100.75% 100.75% 100.75% 97.16% 99.04% 100.09% 100.75%	Status	Title		Annual Target	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Ac
Rent Collected as a Proportion of Rent Owed Management Notes: March) Although outside target, performance here was good. As Universal Credit is being rolled out in Mid Devon rent arreferformance is closely minitored so we can review procedures if collection levels begin to fall. AH) Vell Proportion of Annual Rent Debit Management Notes: Don Sobre Decent Council Homes Management Notes: Below Proporties With a Valid Gas Safety Certificate Valid Gas Safety Certificate Management Notes: We Properties With a Valid Gas Safety Certificate Management Notes: Warget Valid Gas Safety Certificate Warget V		between planned and	81.19	70.30	70.30	29.71	55.45	69.31	73.27
Although outside target, performance here was good. As Universal Credit is being rolled out in Mid Devon rent arreferformance is closely minitored so we can review procedures if collection levels begin to fall. AH) Nell Rent Arrears as a Proportion of Annual Rent Debit Management Notes: On Management Notes: On Management Notes: Selow Arrears With a Valid Gas Safety Certificate Management Notes: Although outside target, performance here was good. As Universal Credit is being rolled out in Mid Devon rent arreferding to the selection levels begin to fall. 1.00% 1.00% 0.94% 1.05% 1.00% 1.	/lanage	ment Notes:							
Although outside target, performance here was good. As Universal Credit is being rolled out in Mid Devon rent arreferformance is closely minitored so we can review procedures if collection levels begin to fall. AH) Vell		Proportion of Rent	100.09%	100.75%	100.75%	97.16%	99.04%	99.36%	99.74%
Rent Arrears as a proportion of Annual Rent Debit 100.00% 100.00% 100.00% 99.38% 99.28% 100.00% 100.00% 100.00% 99.72% 99.72% 100.00%		ment Notes:							
Rent Arrears as a Proportion of Annual Rent Debit	Performa						evon rent arr	ears may go	up.
Proportion of Annual Rent Debit Management Notes: On	AH)								
Management Notes: Management Notes: Management Notes: Management Notes:	bove	Proportion of Annual	0.60%	1.00%	1.00%	0.94%	1.05%	0.81%	0.66%
Management Notes: Selow arget Walid Gas Safety Selow Certificate Poperties With a wall of the financial year we had three properties without a valid gas certificate. Legal services are dealing variances, trying to gain access to the properties, and the remaining instance is due to an absent tenant. Above arget Average Days to Re-Let Local Authority Housing Poperties without a valid gas certificate. Legal services are dealing variances, trying to gain access to the properties, and the remaining instance is due to an absent tenant.	Manage	ment Notes:	1	'	'	'	'	'	
Selow arget Wear Properties With a Valid Gas Safety Certificate 99.86% 100.00% 100.00% 99.72% 99.72%			100.00%	100.00%	100.00%	99.38%	99.28%	99.45%	100.00%
At the end of the financial year we had three properties without a valid gas certificate. Legal services are dealing variations, trying to gain access to the properties, and the remaining instance is due to an absent tenant. Above Above Average Days to Re-Let Local Authority Housing 14.9days 17.0days 17.0days 15.2days 15.5days	Manage	ment Notes:							
At the end of the financial year we had three properties without a valid gas certificate. Legal services are dealing variations, trying to gain access to the properties, and the remaining instance is due to an absent tenant. AH) Above Average Days to Re-Let Local Authority Housing 14.9days 17.0days 17.0days 15.2days 15.5days		Valid Gas Safety	99.86%	100.00%	100.00%	99.72%	99.72%	99.91%	99.86%
Above Above Local Authority Housing 14.9days 17.0days 17.0days 15.2days 15.5days		ment Notes:		'				ı	
Above larget								vith two of th	е
Above arget	AH)								
Management Notes:	Above		14.9days	17.0days	17.0days	15.2days	15.5days	16.1days	16.3days
	Manage	ment Notes:							
No Dwelling rent lost due to Target voids n/a no target - for information only information only no target - for information only information only			n/a			0.73%	0.64%	0.68%	0.75%

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